

Dear Golf Member,

I hope you have missed us as much as we have missed you?

The following is a summary of additional information about our re-opening plan scheduled for Monday 29th March 2021.

First, the most important thing to remember, if you are intending visiting the Club, is that if you, or a member of your family are experiencing any form of COVID19 symptoms then please keep away from St. Mellion and follow the Government guidance and directives.

Second, and more positively, following the update from golf's governing bodies I am delighted to confirm that golf bookings will re-commence from **WEDNESDAY 17TH MARCH**. We will operate our normal **12-day booking window**. Competitions will re-commence in-line with the Club Diary however please keep up to date with information through CLUB-V1 and the Golf Club newsletter.

### **BOOKING SOCIAL GOLF**

Members are welcome to contact us by calling 01579 352004 (7am until 4pm)- However, as some of our Members may already be aware we have invested in new business systems throughout the Club including Golf Operations. As a Member you may have already received an invitation to access your LIGHTSPEED account. LIGHTSPEED are our approved Tee Sheet & Retail Management system and the link they send you is genuine. We encourage you to access your account as soon as you can, enabling you to book online. We will transition from phone to on-line booking as we proceed and advise all members that you will require a unique email address. If you share with a partner then only one of you will be able to book online using that address.

### **PLEASE DO NOT JUST TURN UP TO PLAY, OUR POLICY ON ALLOWING ONLY PRE-BOOKED GOLF WILL REMAIN IN PLACE.**

Checking In - Until Monday 12th April all Members are requested to check-in at the CHECKPOINT situated to the left of the main entrance doors.

### **PRO-SHOP**

In line with Government guidance our temporary Pro-Shop will re-open on Monday 12th April. Until then, when you check-in, any Member wishing to make a purchase can do so from the CHECKPOINT area. All transactions will need to be via debit or credit card so no cash will be accepted. Members are able to use their competition voucher winnings. When the Pro-Shop does re-open for access, you will notice that it will be in a new, temporary home in the Nicklaus Bar. Due to COVID19 and insurance delays, we have been slowed in our plans to refurbish the shop following the fire. However that work will commence soon, to provide a new and extended retail offering.

## **COURSE CONDITIONS**

During your enforced absence, Mike Bush and his team have been busy preparing for the season ahead. All of the Spring course maintenance has been completed and I am delighted to report the tees, fairways & greens look healthy. We as a Club are fortunate to have the continued investment and expertise to ensure our golf courses are the envy of our local clubs.

## **PRACTICE FACILITIES & COURSE SET-UP**

The driving range, short game area & putting greens will all re-open on Monday 29th March. There will be no bunker rakes so please smooth the sand with your club or foot. Please do not touch any flagsticks, bells or any course furniture such as benches or ball washers. The shoe cleaner is also switched off until further notice.

## **FACILITIES & SERVICES**

The Hotel will remain closed to guests until Monday 17th May, although the Health Club will re-open on Monday 12th April. The main entrance doors will therefore remain closed until 17th May. If you wish to use any toilet facilities, the nearest are located adjacent to the 10th Tee Kernow Course and all other on-course toilets are also open. You will be required to wear a face covering in all those areas.

Another part of the continued investment is that St. Mellion will very shortly be taking delivery of our new E-Z-GO golf buggies. I had hoped they would be with us by the end of February, but again completely out of our control, due to COVID19 and BREXIT they will be delayed for a few weeks. It is likely that we will be operating without buggies for an interim period as our existing fleet have had to move on to their new home.

For those Members whose golf game may have gone slightly "off the boil" our resident PGA Coaches (Jason Avery & Ross Whitelock) will again be able to coach at the same time golf re-commences. We are very fortunate to have a great team of PGA Coaching staff at St. Mellion and I know how much they are respected by the Membership.

The golf Locker rooms are also closed so please continue to change your golf shoes in the car park.

## **FOOD & BEVERAGE**

The next date for your diary is Monday 17th May as that is when the Clubhouse, Hotel and all our facilities will fully re-open. This when we as a team will be welcoming back our colleagues who run our restaurant & bar areas. For any Member requiring a soft drink or snack the Halfway House vending machines or Pro-Shop is your place to go...

Finally, we want to thank you for your continued support. The Golf Club is an integral part of St. Mellion Estate and always will be. I hope you are all here for years to come and continue to enjoy 36-holes of unrivalled golf and the chance to play with friends and meet new ones. I think we will all appreciate what we have here at St. Mellion that little bit more than we did before the pandemic.

## **KEEP SAFE & STAY SAFE!**